COVID-19 FAQs

Stay at Home Order FAQs



What does this order mean?

It means that movement is restricted for all residents of Mecklenburg County to stay at their place of residence except that they may leave to provide or receive essential services or engage in essential activities and work for essential businesses and government services.

It restricts travel upon public streets, alleys, or roadways or other property except by those in need of medical assistance, food or other commodity or service necessary to sustain the well-being of themselves or their families or some member thereof.

How does this order change the previous executive order prohibiting mass gatherings of 50 people or more?

This order supersedes the restrictions outlined in the Public Health Order to Restrict Mass Gatherings, which prohibited mass gatherings of 50 people or more.



WHAT CAN I DO?

Go to the grocery, convenience or warehouse store

Go to the pharmacy to pick up medications and other healthcare necessities

Visit a health care professional for medical services (call first)

Go to a restaurant for take-out, delivery or drive-thru

Care for or support a friend or family member

Take a walk, ride your bike, hike, jog and be in nature for exercise

Walk your pets and take them to veterinarian if necessary

Help someone to get the necessary supplies Receive deliveries from any business which delivers

WHAT CAN I NOT DO?

Go to work unless you are providing essential services as defined by this Order

Visit friends and family if there is no urgent need

Maintain less than 6 feet of distance from others when you go out

Visit loved ones in the hospital, nursing home, skilled nursing facility or other residential care facility

Travel except for essential travel and activities





WHAT IS THE DIFFERENCE BETWEEN "STAY AT HOME" AND "SOCIAL DISTANCING"? STAY AT HOME IS A STRICTER FORM OF SOCIAL DISTANCING.

Stay at home means: Stay home (unexposed and not expose others) Only go out for essential services Stay 6 feet or more away from others Do not gather in groups



WHEN WILL THIS ORDER BE LIFTED?

The order is valid through April 29, 2020 but will be regularly reviewed and evaluated and can be revised, amended, or extended based on recommendations from Mecklenburg County Public Health Director and/or Charlotte-Mecklenburg Emergency Management.



ACTIVITIES AND BUSINESS/TRAVEL THAT ARE CONSIDERED ESSENTIAL.

Essential Activities are: For health and safety To get necessary supplies and services For outdoor activities (walking, hiking, golfing, running cycling, and using greenways) For work for essential business/operations To take care of others



A VIOLATION OF THIS ORDER?

Call 3-1-1 or visit the City of Charlotte's website – see the COVID-19 updates page



WHAT IF I DON'T LIVE IN MECK COUNTY?

I live in (Huntersville/Cornelius/Davidson /Pineville/Matthews/Mint Hill) – does this order apply to me? Yes – this order applies to all residents within Mecklenburg County



CAN RELIGIOUS INSTITUTIONS CONTINUE TO LIVESTREAM SERVICES?

Yes – faith-based organizations are still allowed to livestream services provided that they abide by the restriction of 10 or less people physically on-site, while practicing proper social distancing practices.



AM I ALLOWED TO GO OUTSIDE TO EXERCISE?

Yes – but maintain social distancing of at least 6 feet from all others.



WHAT ARE THE REQUIREMENTS FOR SOCIAL DISTANCING?

Required measures include: Designate 6 foot distances Hand sanitizer and sanitizing products Separate operating hours for vulnerable populations Online and remote access



CAN I GET ARRESTED FOR VIOLATING THIS ORDER?

CMPD is continuing to enforce the order through education, dialogue, and seeking voluntary cooperation from all residents and businesses. If voluntary cooperation is not achieved CMPD is equipped to enforce these restrictions through citations or misdemeanor charges. Any person violating this order shall be guilty of a Class 2 misdemeanor in accordance with G.S. 14-288.20A.



DOES THIS ORDER APPLY TO THOSE EXPERIENCING HOMELESSNESS?

No –They are exempt from this restriction but are urged to find shelter.