

## Charlotte Mecklenburg Library Volunteer FAQ

**How do volunteers help?** We have a variety of opportunities for people to help. Shelving and checking in materials, assisting in our computer labs, Reading Buddies and Tech Tutors, program helpers and providing various outreach services. Special Events like Dia and EPIC FEST need your help too! You can find a full list by going to [www.cmlibrary.org/volunteer](http://www.cmlibrary.org/volunteer)

**Where can I volunteer?** All 20 library locations, library administration and outreach programs.

**What is the time commitment for volunteering?** Many positions require more training and therefore a longer commitment of six months to a year is needed. A typical shift is two hours once a week.

**What if I only want to volunteer for a couple of weeks?** Check out these two organizations if you need short term. Volunteer Match [www.volunteermatch.org](http://www.volunteermatch.org) Hands on Charlotte [www.handsoncharlotte.org](http://www.handsoncharlotte.org)

**Can I work different days and times each week?** The library relies on our volunteers to commit to a set schedule each week. We want to be prepared for you and we also find that coming in weekly helps retain what you have learned.

**What is the minimum age required for volunteering?** 13 – 17 for VolunTeens and 18 and over for most positions. Children as young as 5 (accompanied by a parent or guardian) can volunteer with locations that have an Adopt an Aisle program.

**Can I complete service hours for school?** Usually we can find a fit. Just call your branch to see if they have a current need or search our website for **“Service Saturday” which will allow you to earn two hours on a Saturday afternoon.**

**Can I complete community service hours that are court-referred?** We can take some court ordered volunteers. A conversation with the Volunteer Coordinator is the first step. 704-416-0711

**Can my group do a project with a library?** The library occasionally has opportunities for community groups. Please contact the Volunteer Coordinator for details.

**How do I get started?** To apply to be a library volunteer go to [www.cmlibrary.org/volunteer](http://www.cmlibrary.org/volunteer) and search opportunities/events by key word or by location. Complete the form and click submit. The Volunteer Point Person at your preferred branch will call you for a brief discussion or ask for an interview.

**Can my teen volunteer with the library** Yes, our VolunTeen initiative is year-round, which means that teens ages 13 to 17\* now have the opportunity to earn community service hours by becoming a VolunTeen up to three times a year! Charlotte Mecklenburg Library is looking for responsible teens who enjoy working with the public, helping others and giving back to their community. For up-to-date information on when applications are accepted, please visit our Teen Services page: <https://www.cmlibrary.org/services/teen-services>.

Other questions regarding teens and volunteering? Contact Holly Summers at [hsummers@cmlibrary.org](mailto:hsummers@cmlibrary.org)

Other questions? Contact the Volunteer Coordinator at 704.416.0711 or [cwall@cmlibrary.org](mailto:cwall@cmlibrary.org)

**Thank you for your service!**